



## **Federal Emergency Management Agency**

### **Rosita O. Parkes: Deputy Chief Information Officer and Deputy Assistant Director for Information Technology Services**

Rosita O. Parkes was appointed FEMA's Chief Information Officer and Assistant Director for the Information Technology Services Directorate in September 2002. In this position, Ms. Parkes manages and operates FEMA's information technology and telecommunications systems, and provides information technology and telecommunications services to FEMA and other federal, state and local agencies when required. Previously she served as Deputy Chief Information Officer and Deputy Assistant Director for the Information Technology Services Directorate.

Prior to joining FEMA, Ms. Parkes was the Chief Information Officer for the Defense Commissary Agency, responsible for information technology plans, policy, oversight and budget. She was also responsible for design, development, acquisition and implementation of all communication and computer systems throughout the agency.

Ms. Parkes entered civil service as a computer intern in 1970 and has worked in both automation and operations research areas. Her past assignments include: computer programming at the Information Center, Fort Bliss, Texas; design, development, maintenance and deployment of standard Army base-level support systems for the Computer Systems Command, Fort Eustis, Va.; and analysis of training on the Army Skill Qualification Test for the Training Support Center at Fort Eustis.

In addition, she served as chief of the Systems Support Branch in the Directorate of Information Systems for the Army Troop Support Agency. In that agency, she became chief of the Commissary Systems Division, responsible for the agency's worldwide commissary systems.

She received the Commander's Award for Superior Civilian Service in 1990 and 1996 and the Distinguished Civilian Service Award in 2001.

A native of Santa Fe, N.M., she holds a bachelor's degree in mathematics from the New Mexico Institute of Mining and Technology and a master's degree from the Florida Institute of Technology.



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